

Electronic Acknowledgement Receipt

EFS ID:	7681768
Application Number:	10673105
International Application Number:	
Confirmation Number:	2566
Title of Invention:	Contact center resource allocation based on work bidding/auction
First Named Inventor/Applicant Name:	Andrew D. Flockhart
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File Listing:

Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.)
1		IDS_14.pdf	415767 ac13000113b1d1370f8ac3edf3ac364149f774130	yes	5
	Multipart Description/PDF files in .zip description				
	Document Description	Start	End		
	Transmittal Letter	1	3		
	Information Disclosure Statement (IDS) Filed (SB/08)	4	5		
Warnings:					
Information:					
2	NPL Documents	Dinda_A_Prediction-based.pdf	687348 b570b1d7962d9337373b42b65e21b4149c52758ac	no	8
Warnings:					
Information:					
3	Fee Worksheet (PTO-875)	fee-info.pdf	29958 0880292ac02bd447b795f7f3450cc092fb76a	no	2
Warnings:					
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Total Files Size (in bytes):			1133073		

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New International Application Filed with the USPTO as a Receiving Office

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